

ShortFall Request for Frontier Business Systems Pvt Ltd

Issued on July 16, 2021

(To be submitted by July 17, 2021, 6:00 PM IST)

- Item 11. Bidders eligibility, Details for Clause 1 missing.
 - The PO you have provided in response does not correspond to research/educational Institution
- Item 11. Bidders eligibility, Details for Clause 2 missing.
 - You have not provided a proof for one-year maintenance services in the name of the bidder, i.e., Frontier, where both the start and end of the year are in the period January 1, 2015 and December 31, 2020.
- Item 12. Technical details of InRow Cooling Units incomplete
 - Please provide calculation for how you achieve the required cooling capacity and the N+1 redundancy
 - Number of compressors in each unit and the compressor type (inverter or digital scroll)
 - Condenser fans in outdoor unit - EC/AC/DC? If AC/DC, are there variable-speed controllers?
 - Is N+1 redundancy provided with automatic switching?
 - Details of remote monitoring of PLC with Email/SMS notification missing
- Item 13. Details of Hot aisle containment solution missing
 - Details provided not adequate. How the hot aisle containment will be achieved and its functioning should be provided in detail.
 - Exhaust fan: What is its make and model? What is its CFM?
 - Details on automatic open and close of containment doors on temperature rise/fall.
- Item 15: Electrical and lowside work
 - Details of LED lighting (brand, model, lumens, quantity) missing
 - Details of false ceiling tiles, fire, heat and humidity rating, etc. missing.
 - Electrical equipment, AC/UPS panel brand details missing
- Item 18: Demarcation of the responsibilities
 - AMC support for all equipment, including in-row units, is to be provided by the vendor, Frontier. Please confirm the same.